

# Semiconductor Manufacturing Technician Skill Standards

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## Equipment Technician



Maricopa Advanced Technology Education Center  
Maricopa Community College District, Tempe, Arizona

**MATEC**

## Sponsors and Contributing Organizations

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IBM  
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Microchip  
Motorola  
ST Microelectronics  
Texas Instruments

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Brent Kesterson at Richland College was primarily responsible for the process of development and validation. He and his colleagues from industry and academia are acknowledged as the key contributors to this document.

Michael Lesiecki, Ph.D.  
Director  
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## Background

The SEMATECH and SEMI/SEMATECH Technician Training Council (1) Taskforce was formed in 1997 to address the problem statement:

“There is a lack of defined skill standards for semiconductor equipment technicians that can be communicated to economic and workforce initiatives and educational institutions.”

The objective of the taskforce was to develop industry defined and validated skill standards for entry level equipment technicians focused on skills needed in the first six months on the job. The taskforce asked Brent Kesterson of Richland College to facilitate the project using the Performance Criteria Analysis List (PCAL<sup>®</sup>) approach.

The final skill standard statements are designed to establish performance and are directly related to what technicians actually do at the worksite. Many of the standards are designed for using information, communication and interpersonal skills. In addition, some of the standards are related to the technician’s ability to apply basic principles of chemistry, physics and math.

## PCAL Process

The PCAL process is an effective method developed by Richland College to determine specifically what skills graduates will need to be successful on the job. In addition to identifying the specific performance criteria (skills or behaviors) required, the PCAL includes data concerning how important each skill is for success, how proficient a worker needs to be at each skill, how difficult each skill is to learn, and how frequently each skill is used. After researching many pertinent documents the Richland Instructional Design staff drafted a list of over 200 skills required to be successful as a semiconductor equipment technician. This list was presented to the SEMI/SEMATECH Technician Training Council Task Force. The taskforce members reviewed and revised the draft list in collaboration with subject matter experts (SMEs) around the country. The final PCAL contained 247 performance criteria (observable and measurable behaviors).

### **Validating the PCAL**

The next step was to validate the PCAL with more SMEs. A total of 41 SMEs from Arizona, New Mexico, Texas and Vermont were gathered in 5 focus group meetings and rated each of the 247 performance criteria for importance, proficiency level, difficulty to learn and frequency of use. A ranking scale of 1 lowest, to 4 highest was used to rate the criteria (see Appendix A for details). The performance criteria were ranked for significance using an algorithm, called the Emphasis Rating (ER, see Appendix A), based on importance, level, frequency and difficulty.

Committees then met to draft the actual skill standard statements using the ranked PCAL list.

### **Validating Skill Standard Statements**

The final step was to insure that industry representative SMEs agreed with the skill standards as stated. To accomplish this, focus groups were conducted at 5 locations in Arizona, Oregon, Texas and Vermont. 20 representatives rated their agreement or disagreement with the skill standards. Significant agreement was documented with the list of skill standard statements. On a Likert Scale of Agreement (-2 = Strongly Disagree, -1 = Disagree, 0 = No Opinion, +1 = Agree, +2 = Strongly Agree) there were only 6 statements that had an average rating of 0 or less (see Appendix B for further details). These six statements were dropped from the final list that is published here. The bulk of the remaining ratings fell between +0.5 and +1.5, indicating strong agreement overall. The final statements were renumbered for convenience to account for the dropouts.

## How Can the Skill Standards Be Used

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### **Business Applications for Skill Standards\***

Skill Standards are not only useful for educators and students, many businesses are finding the Standards helpful in employee hiring, evaluation and development processes. Listed below are applications provided by businesses of possible uses of Skill Standards.

- Review the Functional Job Analysis, specifically assess the functions and tasks for relevancy, frequency and importance for a particular job at your worksite. Develop hiring criteria, identifying which ones are most critical for a new job opening in your company or department.
- Use the scenarios to trigger relevant in-house situations in which an employee may be required to solve typically occurring problems or critical incidents. Customize the scenarios for the particular job; include scenarios during an interview or an in-house problem solving training session.
- Communicate performance expectations for specific tasks by adapting the performance criteria for the particular job in your firm. Define specifically what the employee is expected to know and do, define what success looks like using the Standards.
- Use the performance criteria for evaluating job and task performance.
- Create individual criteria for evaluating job and task performance.
- Create individual development plans based on the identified gaps in performance and skill level; chart an employee's progress toward achieving the skill standard.

\*used with permission from the Skills Standards Guidebook I and II, 1997, Washington State Board for Community and Technical Colleges.

- Ask for evidence of achievement for a particular function or task. This could be a demonstration, a portfolio or a description of accomplishments with appropriate documentation.
- Update job descriptions based on the information in the Skill Standards.
- Update compensation based upon the level of complexity required to perform successfully in a given occupational cluster.
- Use the Skill Standards as a benchmark for expected performance; a means for measuring progress.
- Use the Skill Standards as the basis for a certificate or credential to assure employers of the level of proficiency of a new hire or transferred employee.
- Articulate goals based on the Skill Standards for future work performance as roles and responsibilities expand.
- Stimulate strategic thinking about workforce reorganization - evaluate how work gets done using the major functions identified in the Skill Standard.

# SEMATECH and SEMI/SEMATECH

## Profile of Equipment Technicians

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### SEMICONDUCTOR EQUIPMENT TECHNICIAN JOB DESCRIPTION

#### Required Education and Experience

Associate degree in electronics, semiconductor manufacturing, microelectronics or related technical field *or* equivalent experience.

#### General Job Duties

Monitors, maintains and performs a variety of complex repairs on semiconductor wafer fabrication equipment to ensure uninterrupted production flow. Also performs periodic preventative maintenance procedures as defined by specifications.

**“Equipment technicians like to solve problems.”**

Provides technical support in the form of troubleshooting, installation, diagnostics, adjustment, repair, modification, assembly and calibration of equipment according to specifications, blueprints, manuals, drawings and verbal or written instructions. Utilizes a structured and comprehensive method to identify the root cause of process or equipment malfunction; implements corrective action after thorough analysis to increase probability of the right fix the first time based on product quality parameters. Performs electrical, mechanical, software troubleshooting and maintenance for related equipment, tools, cable assemblies and fixtures. Checks and calibrates tools, equipment and fixtures using test and diagnostic equipment as required. Cleans and lubricates shafts, bearings, gears and other parts of machinery. Assists in the layout, assembly, installation and maintenance of pipe systems and related equipment. Maintains and monitors maintenance parts stock. Maintains accurate records and logs of work performed, modifications, calibrations, adjustments and parts inventory.

May perform equipment and fixture modifications as directed by manufacturing engineers. Equipment used includes office equipment, power supplies, oscilloscopes, logic analyzers, volt meters, soldering irons, hand tools, power tools and personal computers or other hand/power tools and test equipment. Maintains proficiency in programmable controllers, microprocessors, control circuits, analog/digital circuits, motors and troubleshooting skills.

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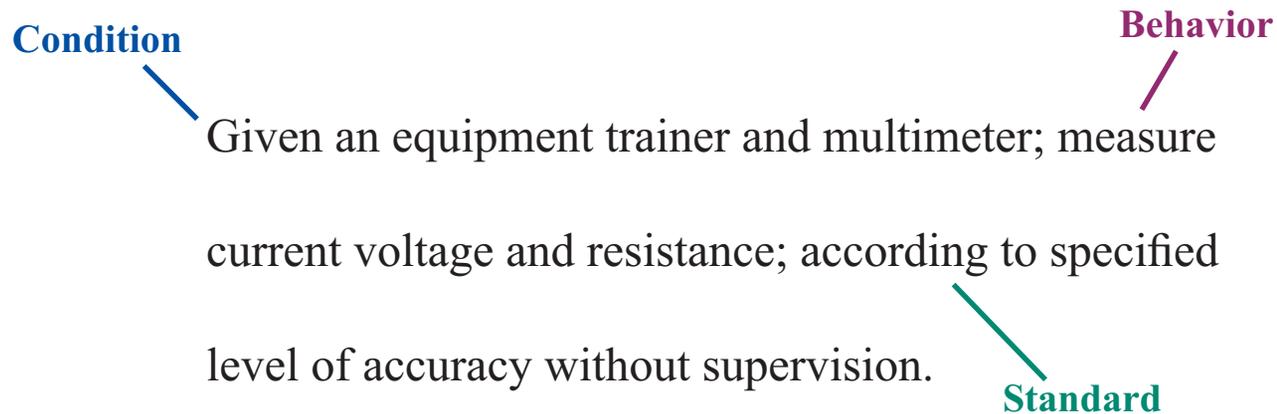
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## What is a Skill Standard?

Skill Standards are quality standards applied to people. They are specific statements of desired skill and knowledge presented in an observable and measurable form.

The statement contains a condition that defines under what circumstances it will be observed and measured. The desired behavior is defined and the standard criteria is stated in terms of “how good is good enough.”

An example of a skill standard statement is:



The ranking information in terms of importance, proficiency, frequency and difficulty are shown for each statement.

# I - Implementing Quality Principles

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## Skill Standard Statement

- 1.1** Condition: Given a series of control charts and process specifications  
Behavior: Interpret data of SPC control charts  
Standard: Determining if action is required
- 1.2** Condition: Given a case scenario of unacceptable product quality  
Behavior: Communicate trends of machine performance  
Standard: Identifying appropriate action
- 1.3** Condition: Given a set of flow charts and input conditions  
Behavior: Analyze flow charts  
Standard: Identifying correct conclusion
- 1.4** Condition: Given ESD protection devices  
Behavior: Observe ESD precautions for product and equipment components  
Standard: Demonstrating proper use in accordance with appropriate procedures

# I - Implementing Quality Principles

## Ranking

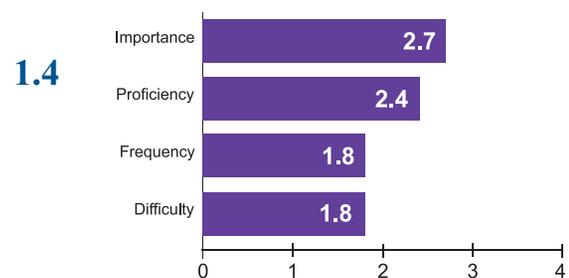
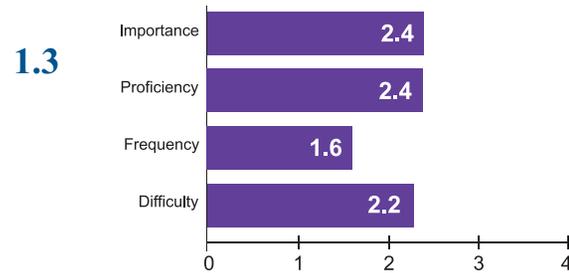
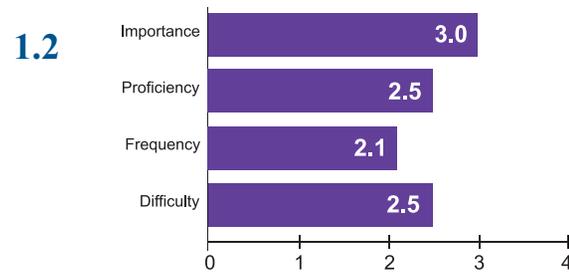
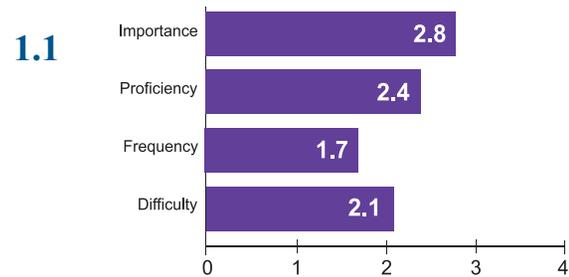
For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



## 2 - Demonstrating Working Knowledge of Basic Electronic Principles

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### Skill Standard Statement

- 2.1** Condition: Given an equipment training device and a digital multimeter  
Behavior: Measure voltage, current and resistance  
Standard: According to the specified level of accuracy, without supervision
- 2.2** Condition: Given series and parallel circuit schematics  
Behavior: Analyze series and parallel circuits containing resistors, inductors and capacitance  
Standard: By predicting and verifying waveforms at specified test points
- 2.3** Condition: Given a digital circuit with schematic, frequency counter (or equivalent) and logic analyzer  
Behavior: Analyze digital circuit  
Standard: By identifying logic condition, frequency and duty cycle at specified test points
- 2.4** Condition: Given a circuit with semiconductor components (e.g., diodes, SCRs, triacs) and schematic  
Behavior: Analyze semiconductor circuit  
Standard: By predicting and verifying waveforms at specified test points

## 2 - Demonstrating Working Knowledge of Basic Electronic Principles

### Ranking

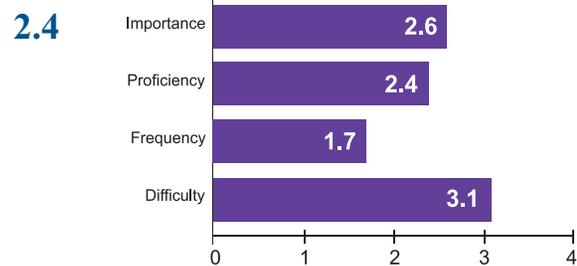
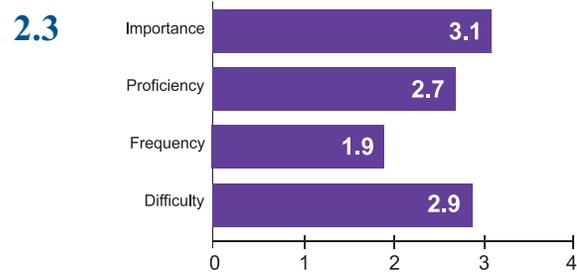
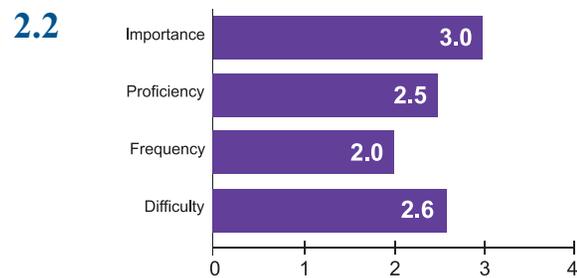
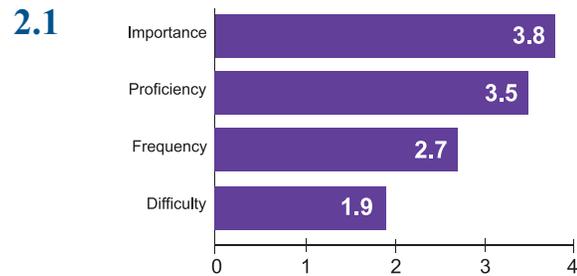
For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



## 2 - Demonstrating Working Knowledge of Basic Electronic Principles

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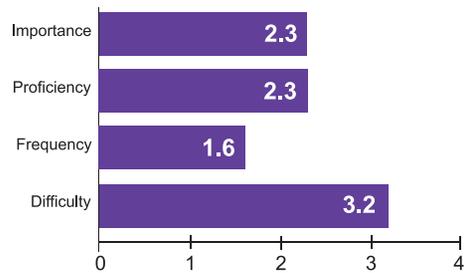
### Skill Standard Statement

- 2.5** Condition: Given an analog circuit with schematic and an oscilloscope  
Behavior: Analyze analog circuit  
Standard: By identifying the frequency, wave shape and amplitude at specified test points
- 2.6** Condition: Given a list of major functional blocks (microprocessor, input, output and storage)  
Behavior: Analyze microprocessor system  
Standard: By drawing a block diagram indicating the signal flows between the functional blocks

## 2 - Demonstrating Working Knowledge of Basic Electronic Principles

### Ranking

2.5



For the first 6 months on the job:

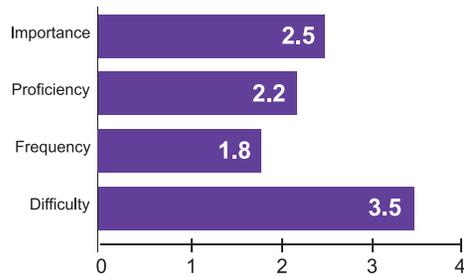
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

2.6



## 3 - Operating Equipment

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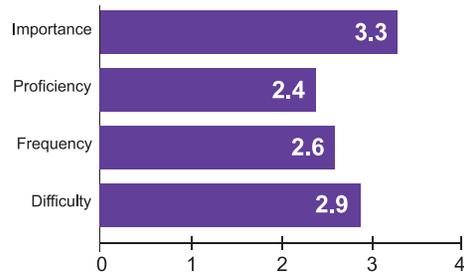
### Skill Standard Statement

- 3.1** Condition: Given an equipment training device, specified parameters and minimal assistance  
Behavior: Qualify manufacturing equipment (by adjusting, calibrating and testing)  
Standard: According to specifications
- 3.2** Condition: Given an equipment training device, specified parameters and minimal assistance  
Behavior: Operate manufacturing equipment  
Standard: According to the specified level of accuracy
- 3.3** Condition: Given a set of scenarios of equipment performance  
Behavior: Identify equipment inaccuracy  
Standard: By classifying each as acceptable or unacceptable
- 3.4** Condition: Given an equipment training device in and out of control or malfunctioning mode and a troubleshooting procedure  
Behavior: Troubleshoot manufacturing equipment  
Standard: By identifying most probable failure modes

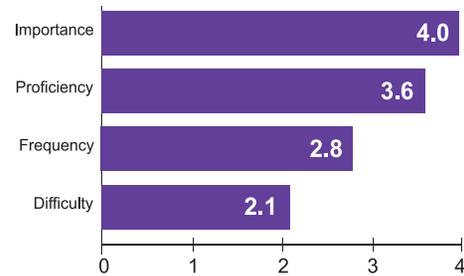
## 3 - Operating Equipment

### Ranking

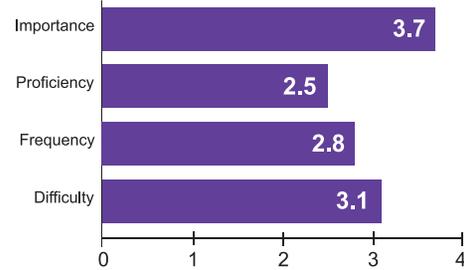
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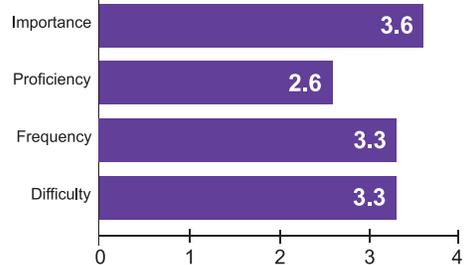
3.2



3.3



3.4



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



## 4 - Processing Wafers

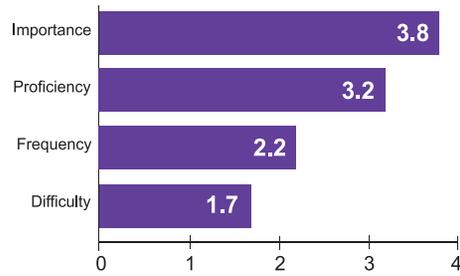
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### Skill Standard Statement

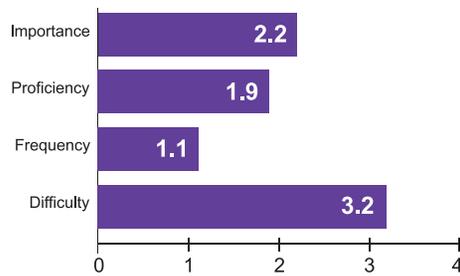
- 4.1** Condition: Given actual or simulated processing equipment, ergonomic constraints, instructions and minimal supervision  
Behavior: Adhere to wafer handling and manufacturing procedures  
Standard: In accordance with process recipe (using appropriate wafer transport and handling procedures)
- 4.2** Condition: Given a list of the major steps in the manufacturing process and a list of purposes of each  
Behavior: Recognize the steps in the wafer manufacturing process  
Standard: By matching each step to its purpose
- 4.3** Condition: Given a list of the major process equipment and a list of functionality  
Behavior: Recognize the function of process equipment  
Standard: By matching each equipment to its function
- 4.4** Condition: Given actual or simulated process equipment, measurement tools (e.g., nanospec, resistivity) and procedures  
Behavior: Measure process metrics  
Standard: To specified accuracy

### Ranking

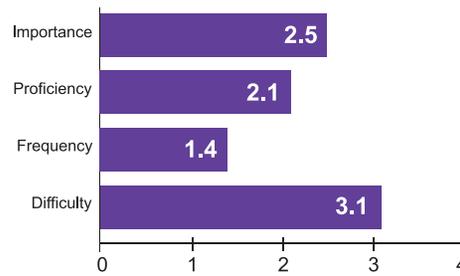
4.1



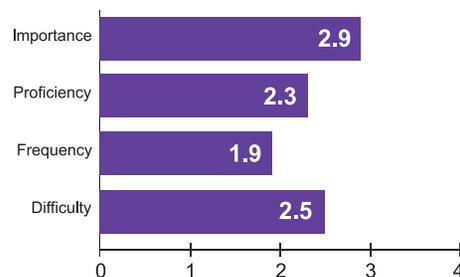
4.2



4.3



4.4



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do

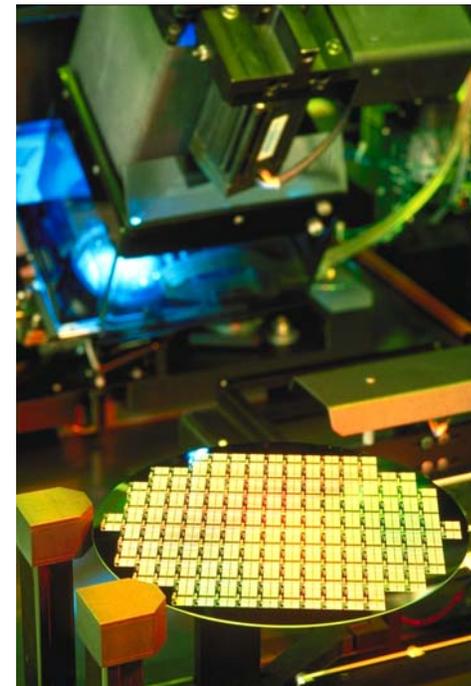


Photo courtesy of Tom Way / IBM Corp.

## 5 - Troubleshooting and Repairing Electrical/Electronic Systems

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### Skill Standard Statement

- 5.1** Condition: Given a set of electrical/electronic performance scenarios  
Behavior: Recognize electrical/electronic malfunction indications  
Standard: By identifying each as a correct or incorrect function
- 5.2** Condition: Given electrical/electronic equipment training device, PM procedure, basic hand tools and replacement parts kit  
Behavior: Conduct routine preventative maintenance  
Standard: According to PM procedures
- 5.3** Condition: Given an equipment training device with an electrical fault, appropriate test equipment, wiring diagrams and schematics  
Behavior: Troubleshoot root-cause of electronic failures  
Standard: By proven techniques to device level
- 5.4** Condition: Given line schematic, wiring diagram and a set of conditions  
Behavior: Interpret electrical/electronic diagrams  
Standard: By determining conditions at specified points

# 5 - Troubleshooting and Repairing Electrical/Electronic Systems

## Ranking

For the first 6 months on the job:

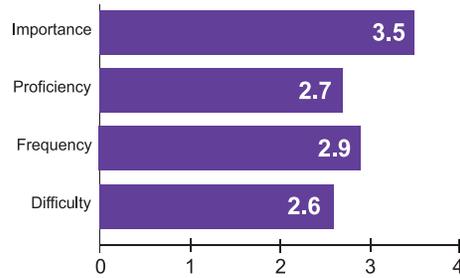
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

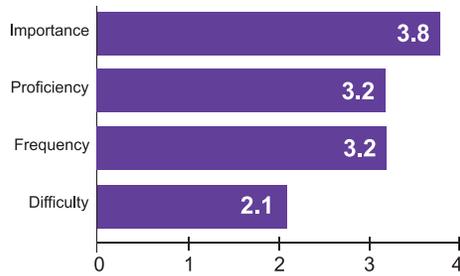
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

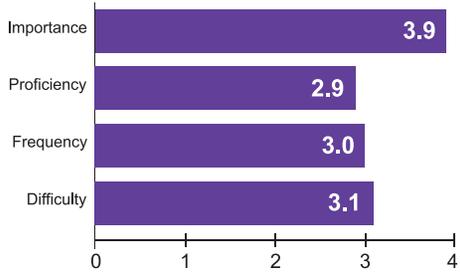
5.1



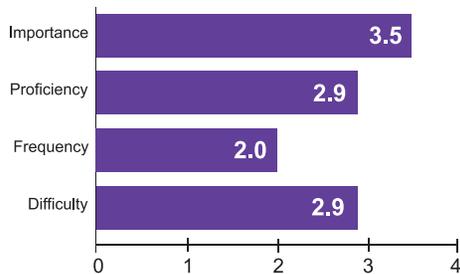
5.2



5.3



5.4



## 5 - Troubleshooting and Repairing Electrical/Electronic Systems

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### Skill Standard Statement

- 5.5** Condition: Given an equipment training device, electronic sensors, motor controllers, connectors, relays, transducers, circuit board components, servo amplifiers, electrical cables, fiber optic cables, necessary tools, wiring diagrams, schematics, appropriate instructions and minimal assistance  
Behavior: Replace electrical components  
Standard: According to specifications
- 5.6** Condition: Given an equipment training device, electronic sensors, motor control circuits, cables, connectors, relays, transducers, necessary tools and test equipment, appropriate instructions and minimal assistance  
Behavior: Troubleshoot electrical/electronic components and devices, using proven techniques  
Standard: According to specification
- 5.7** Condition: Given an equipment training device, electronic sensors, motor control circuits, high voltage and 3-phase power supplies, transducers, servo amplifiers, fiber optic cables, necessary tools and minimal assistance  
Behavior: Repair electrical/electronic systems  
Standard: According to specification
- 5.8** Condition: Given a motor controller, a set of parameters and appropriate instructions  
Behavior: Program motor controllers  
Standard: With correct parameters

# 5 - Troubleshooting and Repairing Electrical/Electronic Systems

## Ranking

For the first 6 months on the job:

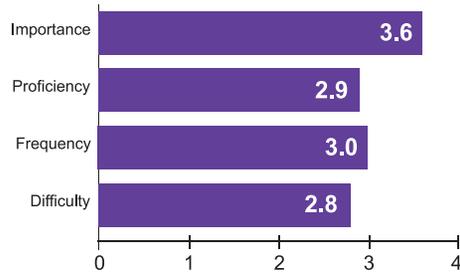
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

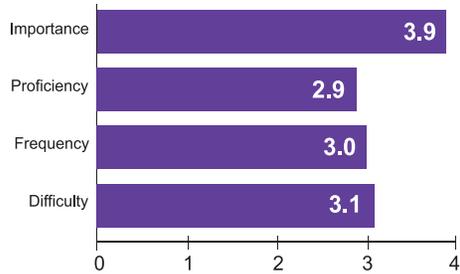
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

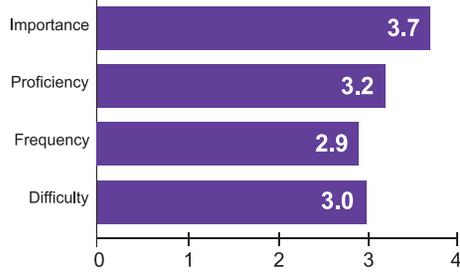
5.5



5.6



5.7



5.8

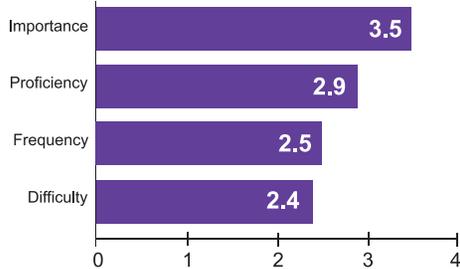


Photo courtesy of Texas Instruments.

## 6 - Troubleshooting and Repairing Pneumatic Systems

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### Skill Standard Statement

- 6.1** Condition: Given a pneumatic equipment training device, actuators, control valves, pressure switches, cylinders, gauges, filters, basic hand tools, installation instruction and minimal assistance  
Behavior: Recognize pneumatic malfunction indications  
Standard: By identifying induced flaw
- 6.2** Condition: Given a pneumatic equipment training device, actuators, control valves, pressure switches, cylinders, gauges, filters, basic hand tools, installation instruction and minimal assistance  
Behavior: Conduct preventive maintenance on items including a pressure source, regulators and piping  
Standard: According to PM procedure
- 6.3** Condition: Given diagrams  
Behavior: Interpret pneumatic system  
Standard: By identifying components, flow direction and interconnection
- 6.4** Condition: Given pneumatic materials  
Behavior: Select the correct materials  
Standard: According to system requirements

# 6 - Troubleshooting and Repairing Pneumatic Systems

## Ranking

For the first 6 months on the job:

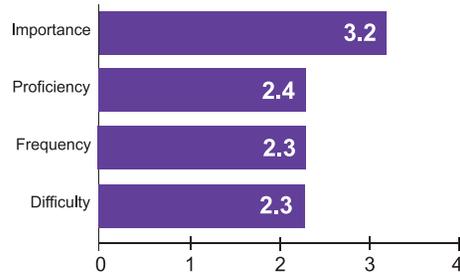
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

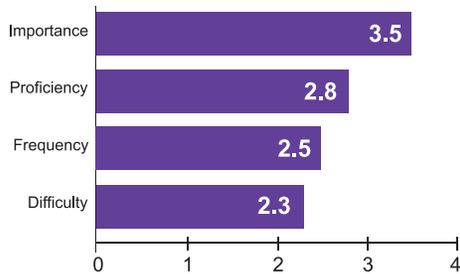
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

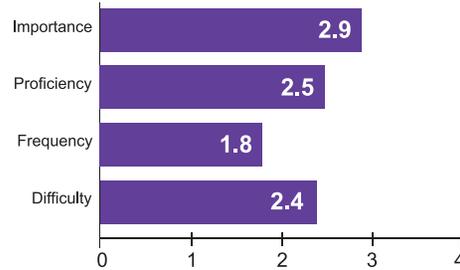
6.1



6.2



6.3



6.4

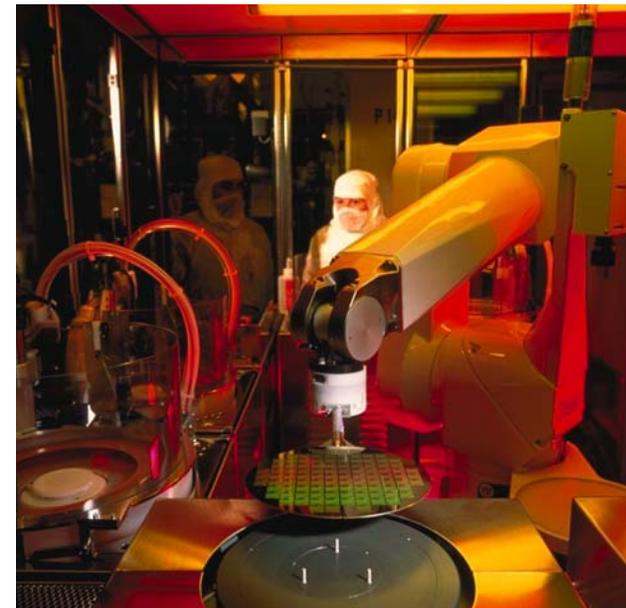
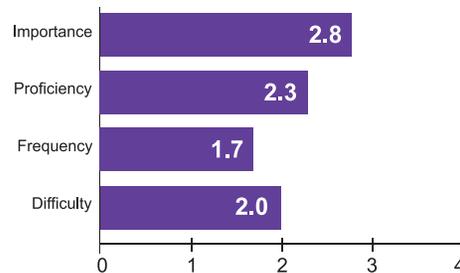


Photo courtesy of Tom Way / IBM Corp.

## 6 - Troubleshooting and Repairing Pneumatic Systems

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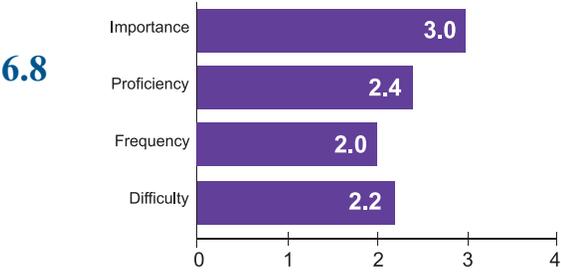
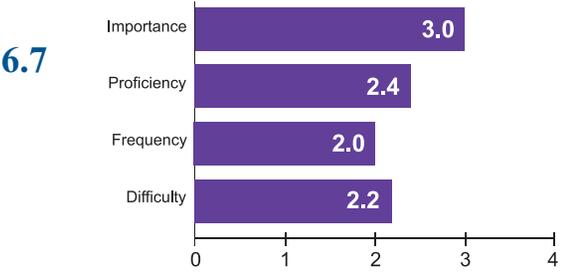
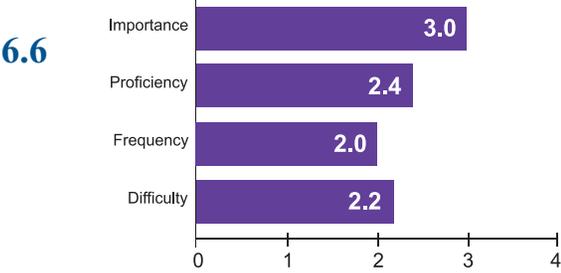
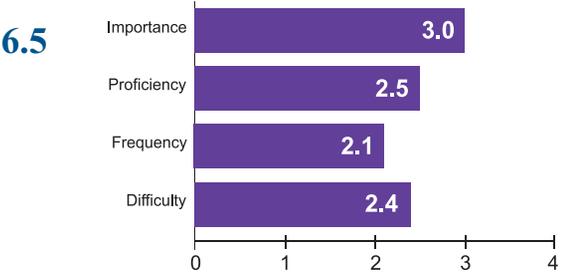
### Skill Standard Statement

- 6.5** Condition: Given a pneumatic equipment training device, test equipment and appropriate instruction  
Behavior: Perform pneumatic diagnostic tests including measuring air pressure and flow rate  
Standard: By verifying system operating specifications
- 6.6** Condition: Given a pneumatic equipment training device, actuators, control valves, pressure switches, cylinders, gauges, filters, basic hand tools, installation instruction and minimal assistance  
Behavior: Install pneumatic components  
Standard: According to specifications
- 6.7** Condition: Given a pneumatic equipment training device, actuators, control valves, pressure switches, cylinders, gauges, filters, basic hand tools, installation instructions and minimal assistance  
Behavior: Maintain pneumatic components  
Standard: According to specifications
- 6.8** Condition: Given a pneumatic equipment training device, actuators, control valves, pressure switches, cylinders, gauges, filters, basic hand tools, installation instruction and minimal assistance  
Behavior: Troubleshoot pneumatic components  
Standard: According to specifications

# 6 - Troubleshooting and Repairing Pneumatic Systems

## Ranking

For the first 6 months on the job:  
**Importance** - how important is it to know or do  
**Proficiency** - how well must it be done  
**Frequency** - how frequently is the task done or the knowledge applied  
**Difficulty** - how difficult is it to learn or do



## 7 - Troubleshooting and Repairing Hydraulic Systems

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### Skill Standard Statement

- 7.1** Condition: Given a hydraulic pump, gauge, filter, accumulator, flow control valve, servo valve, directional valve, pressure control valve, preventive maintenance instructions and minimal assistance  
Behavior: Conduct preventive maintenance on equipment including hydraulic diagnostic tests  
Standard: By identifying induced flaw and recognizing malfunction indications
- 7.2** Condition: Given a hydraulic pump, gauge, filter, accumulator, flow control valve, servo valve, directional valve and pressure control valve  
Behavior: Install hydraulic components  
Standard: According to specifications
- 7.3** Condition: Given a hydraulic pump, gauge, filter, accumulator, flow control valve, servo valve, directional valve, pressure control valve, hydraulic pressure and hydraulic servo system  
Behavior: Adjust hydraulic components  
Standard: According to specifications
- 7.4** Condition: Given a hydraulic pump, gauge, filter, accumulator, flow control valve, servo valve, directional valve and pressure control valve  
Behavior: Troubleshoot hydraulic components  
Standard: According to specifications

# 7 - Troubleshooting and Repairing Hydraulic Systems

## Ranking

For the first 6 months on the job:

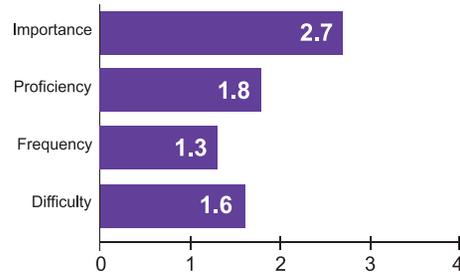
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

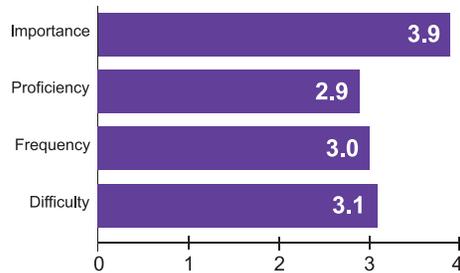
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

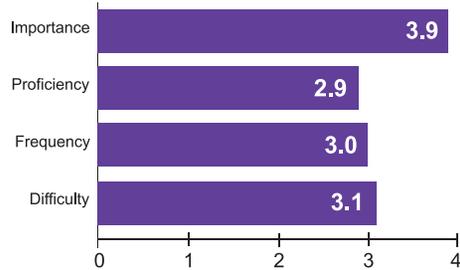
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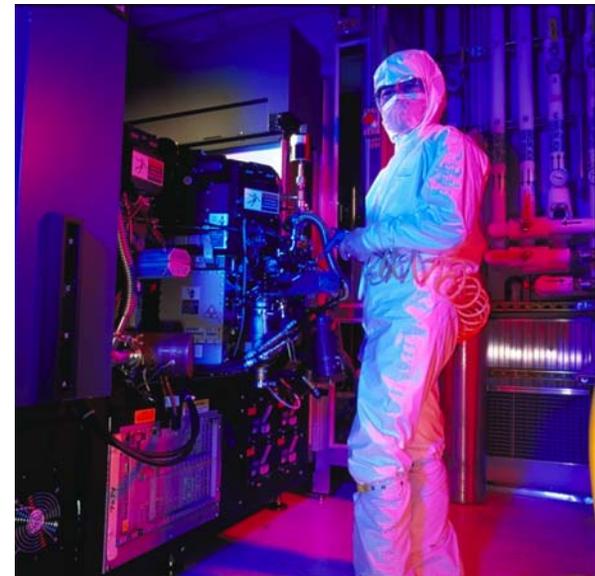
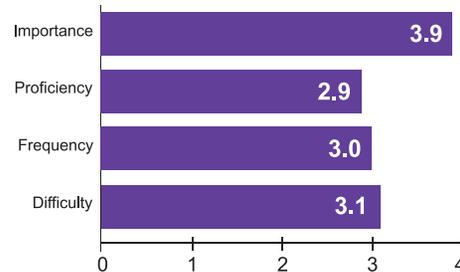
7.2



7.3



7.4



## 8 - Troubleshooting and Repairing Mechanical/Electromechanical Systems

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### Skill Standard Statement

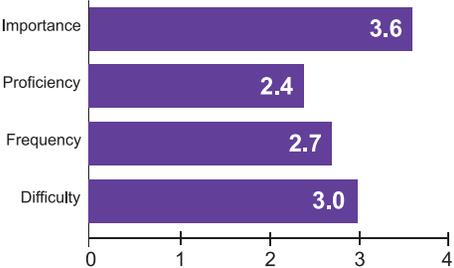
- 8.1** Condition: Given appropriate instructions, mechanical drive, servo, pump, stepper, clutch and speed reducer  
Behavior: Perform mechanical and electromechanical diagnostic tests (which include determining speed, torque, force and power)  
Standard: By identifying induced flaw and recognizing malfunction indications
- 8.2** Condition: Given a mechanical drive, servo, pump, stepper, clutch, speed reducer and PM procedure  
Behavior: Perform preventive maintenance checks and adjustments, including linkage and gear trains, setting mechanical stops and end positions of actuators  
Standard: According to procedure and specifications
- 8.3** Condition: Given a mechanical drive, servo, pump, stepper, clutch and speed reducer  
Behavior: Install mechanical and electromechanical components  
Standard: According to specifications
- 8.4** Condition: Given a mechanical drive, servo, pump stepper, clutch and speed reducer  
Behavior: Adjust mechanical and electromechanical components  
Standard: According to specifications

# 8 - Troubleshooting and Repairing Mechanical/Electromechanical Systems

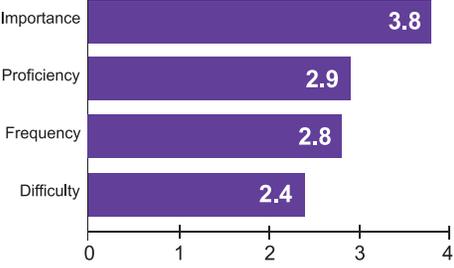
## Ranking

For the first 6 months on the job:  
**Importance** - how important is it to know or do  
**Proficiency** - how well must it be done  
**Frequency** - how frequently is the task done or the knowledge applied  
**Difficulty** - how difficult is it to learn or do

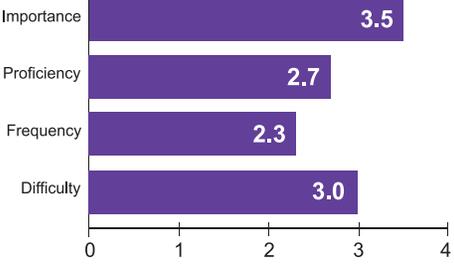
8.1



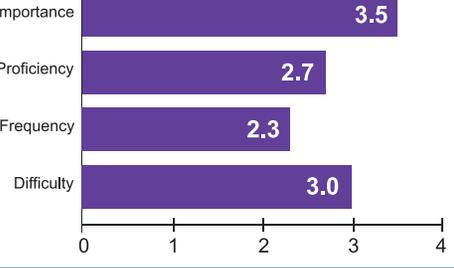
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8.4



## 8 - Troubleshooting and Repairing Mechanical/Electromechanical Systems

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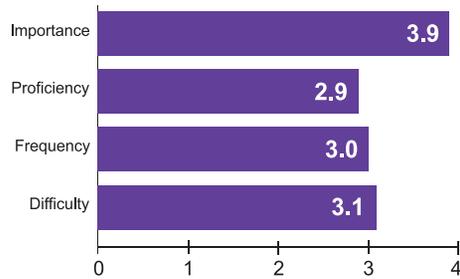
### Skill Standard Statement

- 8.5** Condition: Given a mechanical drive, servo, pump, stepper, clutch and speed reducer  
Behavior: Troubleshoot mechanical and electromechanical components  
Standard: According to specifications

## 8 - Troubleshooting and Repairing Mechanical/Electromechanical Systems

### Ranking

8.5



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



## 9 - Troubleshooting and Repairing Vacuum Systems

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### Skill Standard Statement

- 9.1** Condition: Without access to manuals or text books  
Behavior: Explain vacuum fundamentals  
Standard: By describing the process of creating a vacuum at low, high and ultrahigh levels with reference to the process used for pumping and the achievable range of vacuum for each level
- 9.2** Condition: Given one list of vacuum pumps and gauges and another list of descriptions of rough, high and ultrahigh vacuum operational uses  
Behavior: Describe the operation of vacuum pumps and gauges  
Standard: By correctly matching each device to its description of operation
- 9.3** Condition: Given a vacuum training device, manual and minimal assistance  
Behavior: Install vacuum pumps and gauges  
Standard: According to specification
- 9.4** Condition: Given a vacuum training device, PM procedure and minimal assistance  
Behavior: Maintain vacuum systems  
Standard: By performing maintenance procedure according to specifications

# 9 - Troubleshooting and Repairing Vacuum Systems

## Ranking

For the first 6 months on the job:

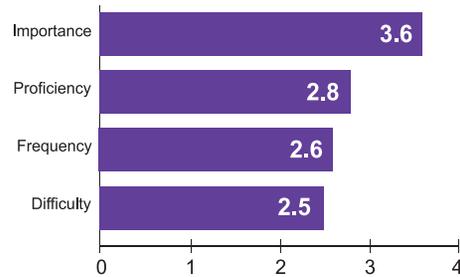
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

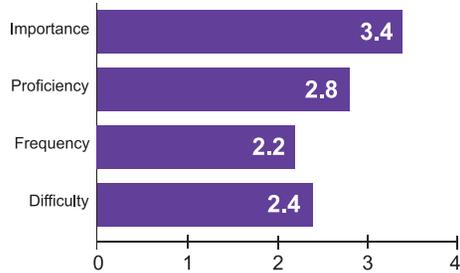
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

9.1



9.2



9.3



9.4

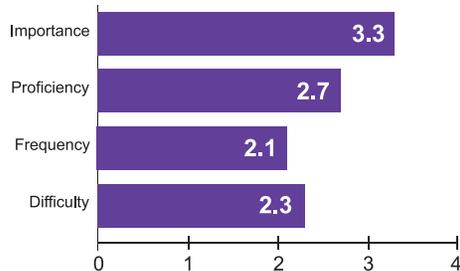


Photo courtesy of Tom Way / IBM Corp.

## 9 - Troubleshooting and Repairing Vacuum Systems

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### Skill Standard Statement

- 9.5** Condition: Given a vacuum training device and list of vacuum components (e.g., valves, fittings, etc.)  
Behavior: Identify vacuum components  
Standard: By identifying each component and its location on the training device
- 9.6** Condition: Given a list of materials and their specifications (including vapor pressure) and the specifications required of the vacuum system  
Behavior: Identify materials for use in vacuum systems  
Standard: By distinguishing appropriate materials used to achieve required specification
- 9.7** Condition: Given a vacuum training device, procedures, leak detector, residual gas analyzer and supervision  
Behavior: Conduct vacuum diagnosis (using a vacuum diagnostic system)  
Standard: According to procedure
- 9.8** Condition: Given equipment manual  
Behavior: Follow specific vacuum safety practices  
Standard: By identifying specific safety hazards associated with vacuum systems

# 9 - Troubleshooting and Repairing Vacuum Systems

## Ranking

For the first 6 months on the job:

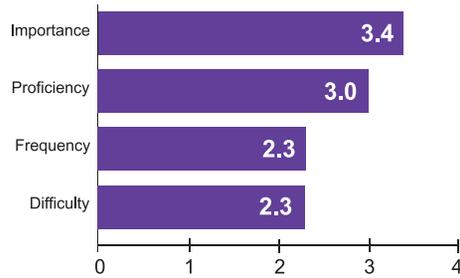
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

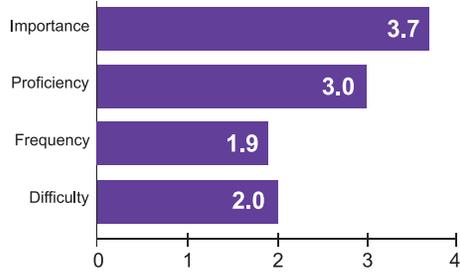
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

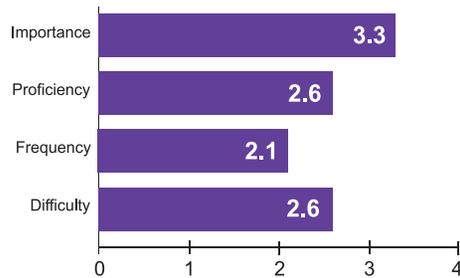
9.5



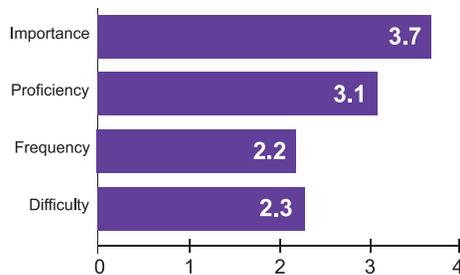
9.6



9.7



9.8



# 10 - Troubleshooting and Repairing RF Systems

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## Skill Standard Statement

- 10.1** Condition: Given a list of RF matches in the semiconductor industry, RF match theory and impedance matching  
Behavior: Explain the purpose of each  
Standard: According to specifications
- 10.2** Condition: Given a list of the major subsystems of an RF generator and a list of functionality  
Behavior: Recognize the functions of the following RF generator subsystems (oscillators, amplifiers and combiners)  
Standard: By matching each subsystem and function
- 10.3** Condition: Given a list of circuitry used in RF generators  
Behavior: Explain the purpose of the following RF generator circuits (buffer, control, driver, output power and automatch)  
Standard: According to specification
- 10.4** Condition: Given a list of RF requirements, coaxial cables, AC ground and DC ground  
Behavior: Identify requirements for RF connections and cabling  
Standard: According to RF requirements

# 10 - Troubleshooting and Repairing RF Systems

## Ranking

For the first 6 months on the job:

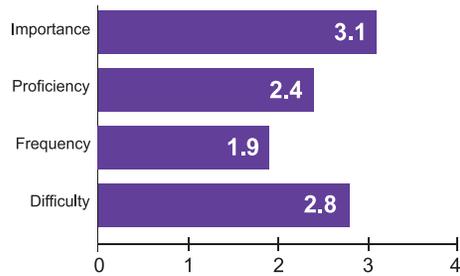
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

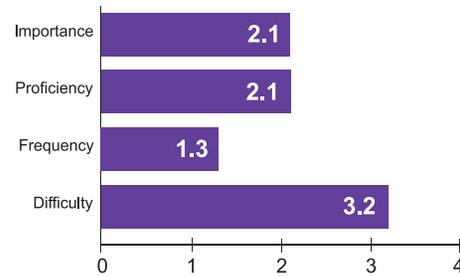
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

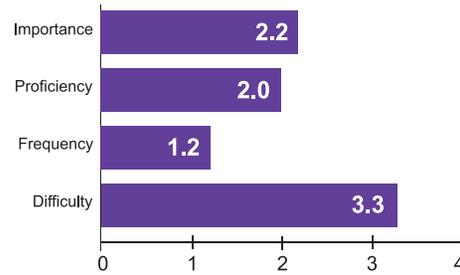
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10.2



10.3



10.4

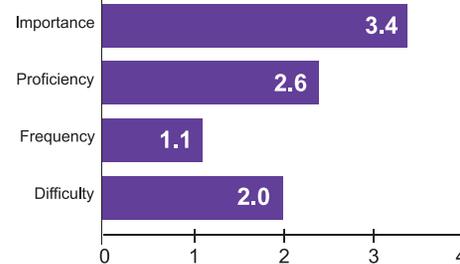


Photo courtesy of SEMATECH.

## 10 - Troubleshooting and Repairing RF Systems

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### Skill Standard Statement

**10.5** Condition: Given a list of RF troubleshooting equipment including oscilloscope, spectrum analyzer, frequency counter, power meter, dummy loads and directional coupler

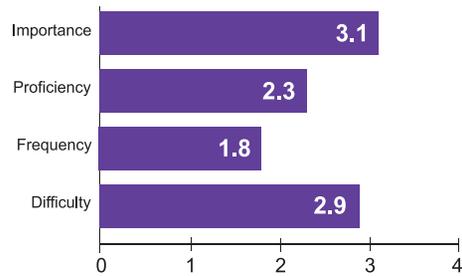
Behavior: Identify RF equipment purpose and proper use

Standard: By matching the lists

# 10 - Troubleshooting and Repairing RF Systems

## Ranking

10.5



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

## 11 - Operating Remote Systems

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### Skill Standard Statement

- 11.1** Condition: Given a block diagram of a liquid heat exchanger  
Behavior: Describe the function of a liquid heat exchanger  
Standard: By matching operation and purpose for each major component
- 11.2** Condition: Without references  
Behavior: Recall the reason for using DI water in semiconductor manufacturing  
Standard: By identifying two major reasons
- 11.3** Condition: Given a list of major components (e.g., bulk storage, pumps, piping, gas interface box, controller, sensors, forelines, mass flow controllers)  
Behavior: Identify cause and effects of problems with the gas delivery system  
Standard: By matching the operation and purpose of each
- 11.4** Condition: Given a block diagram of a refrigeration system and a list of equipment functions  
Behavior: Recognize the function of a refrigeration system  
Standard: By matching the operation and purpose of each major component

## Ranking

For the first 6 months on the job:

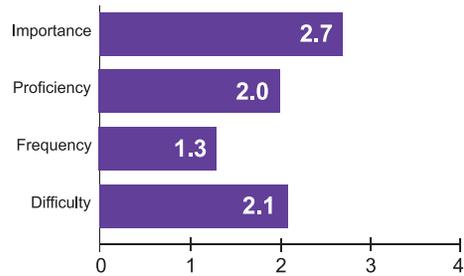
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

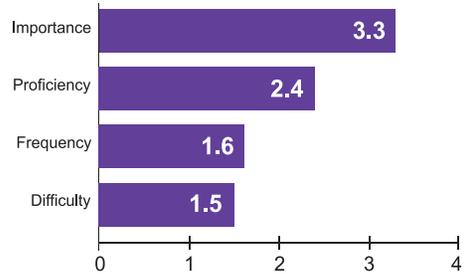
**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do

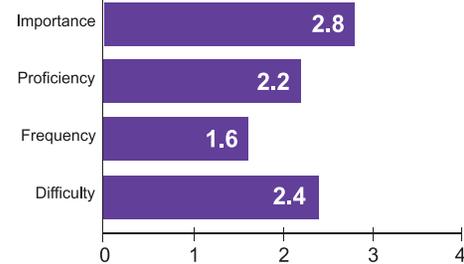
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11.2



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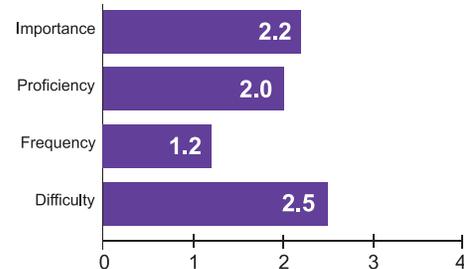


Photo courtesy of Tom Way / IBM Corp.

## 11 - Operating Remote Systems

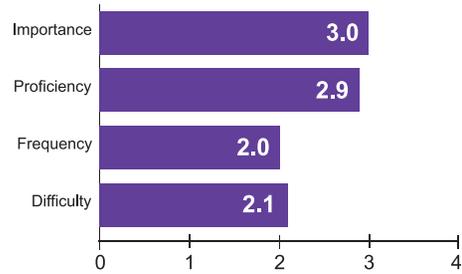
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### Skill Standard Statement

- 11.5** Condition: Given a list of major components (e.g., bulk storage, pumps, piping, valves, sensors, regulators)  
Behavior: Identify cause and effects of problems within the liquid delivery system  
Standard: By matching the operation and purpose of each

### Ranking

11.5



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do

## 12 - Performing Preventive and Routine Maintenance

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### Skill Standard Statement

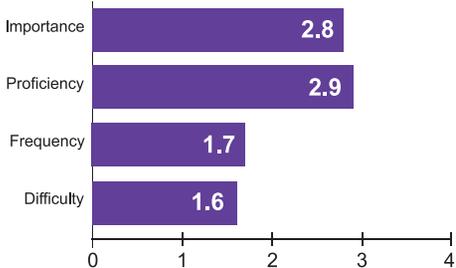
- 12.1** Condition: Given a variety of drills and attachments  
Behavior: Utilize drills and attachments  
Standard: According to manufacturer's operations and safety specifications
- 12.2** Condition: Given a variety of power drills requiring maintenance and documented maintenance procedures  
Behavior: Maintain power drill  
Standard: According to manufacturer's maintenance and safety specifications
- 12.3** Condition: Given an equipment training device, a selection of lubricants and a list of equipment lubrication requirements  
Behavior: Use appropriate lubricants  
Standards: According to specifications
- 12.4** Condition: Given a maintenance record form, a scenario of performed maintenance and appropriate instructions  
Behavior: Fill out maintenance record form including appropriate information  
Standard: In the correct format

# 12 - Performing Preventive and Routine Maintenance

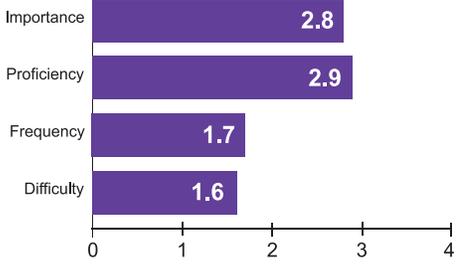
## Ranking

For the first 6 months on the job:  
**Importance** - how important is it to know or do  
**Proficiency** - how well must it be done  
**Frequency** - how frequently is the task done or the knowledge applied  
**Difficulty** - how difficult is it to learn or do

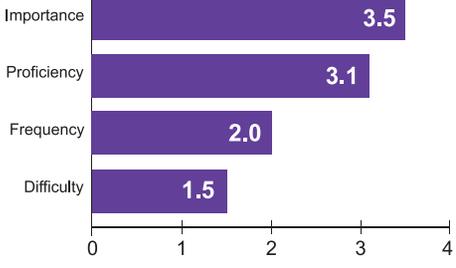
12.1



12.2



12.3



12.4

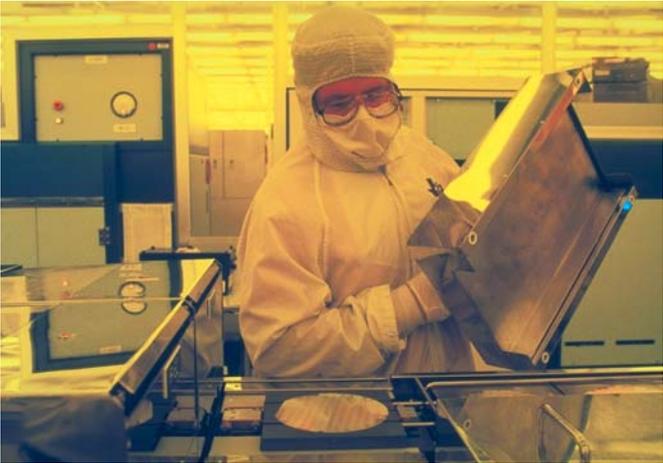


Photo courtesy of Texas Instruments.

## 12 - Performing Preventive and Routine Maintenance

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### Skill Standard Statement

- 12.5** Condition: Given a service bulletin and an equipment training device  
Behavior: Comply with requirements of service bulletin  
Standard: According to stated parameters
- 12.6** Condition: Given appropriate measurement tools and a group of items requiring measurement of depth, length, width, thickness, inside diameter, outside diameter or gap  
Behavior: Use mechanical measuring devices to calculate dimensions  
Standard: Within specified tolerances
- 12.7** Condition: Given a set of equipment manufacturer's manuals along with troubleshooting, repairing and operational scenarios  
Behavior: Locate reference in manufacturer's manuals  
Standard: By correctly identifying reference for each scenario
- 12.8** Condition: Given a set of mechanical, electrical and electronic drawings and a number of related equipment parts  
Behavior: Interpret drawing of parts  
Standard: Matching each drawing to appropriate part

## 12 - Performing Preventive and Routine Maintenance

### Ranking

For the first 6 months on the job:

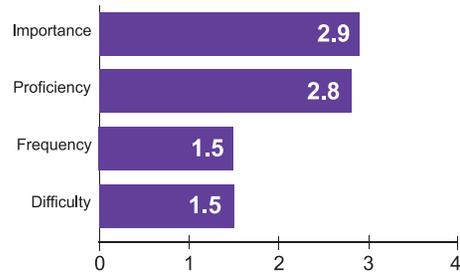
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

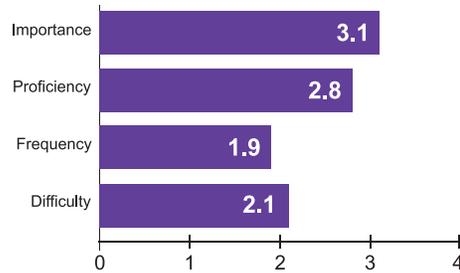
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

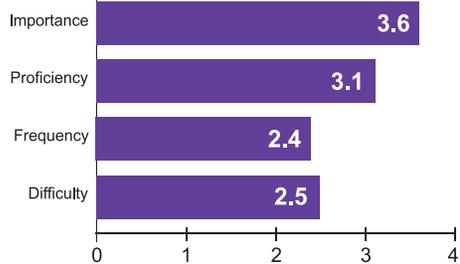
12.5



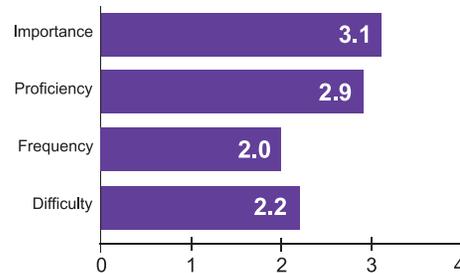
12.6



12.7



12.8



## 12 - Performing Preventive and Routine Maintenance

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### Skill Standard Statement

**12.9** Condition: Given a set of graphs or charts with references  
Behavior: Interpret graphs or charts  
Standard: By identifying any required actions

**12.10** Condition: Given screwdrivers, wrenches, sockets, hammers, pliers, wire strippers, saws, torque wrenches, vises, files  
and other special tools  
Behavior: Utilize a variety of hand tools correctly  
Standard: Applying each tool to an appropriate task

## 12 - Performing Preventive and Routine Maintenance

### Ranking

For the first 6 months on the job:

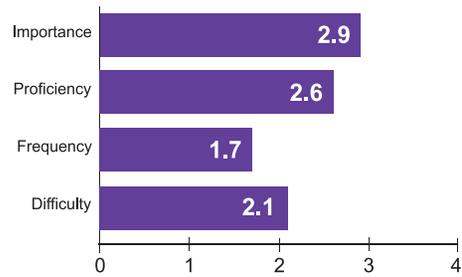
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

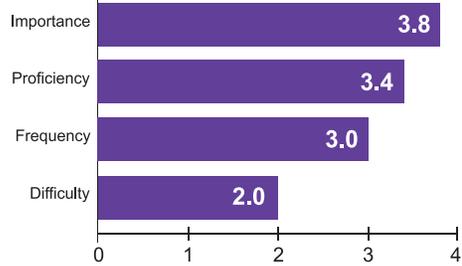
**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do

12.9



12.10



## 13 - Maintaining Automated Systems

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### Skill Standard Statement

- 13.1** Condition: Given a robot coordinate systems training device, appropriate references and minimal assistance  
Behavior: Calibrate robot coordinate systems  
Standard: According to referenced performance and safety specifications
- 13.2** Condition: Given basic hand tools, appropriate references, minimal assistance and an automated systems equipment training device containing errors in robotics, end effectors, fixed automations and material transfer systems  
Behavior: Troubleshoot automated systems including robots, end effectors, fixed automations and material transfer systems  
Standard: According to referenced performance and safety specifications
- 13.3** Condition: Given an automated systems equipment training device containing robotics, end effectors, fixed automations, materials transfer systems, basic hand tools, appropriate references and minimal assistance  
Behavior: Install automated systems including robots, end effectors, fixed automations and material transfer systems  
Standard: According to referenced performance and safety specification
- 13.4** Condition: Given an automated systems equipment training device containing robotics, end effectors, fixed automations, material transfer systems, basic hand tools, appropriate references and minimal assistance  
Behavior: Maintain automated systems including robots, end effectors, fixed automations and material transfer systems  
Standard: According to referenced performance and safety specifications

# 13 - Maintaining Automated Systems

## Ranking

For the first 6 months on the job:

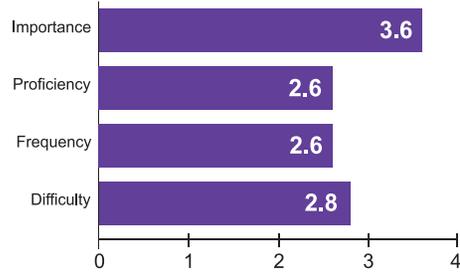
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

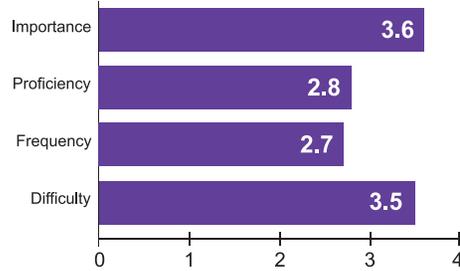
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

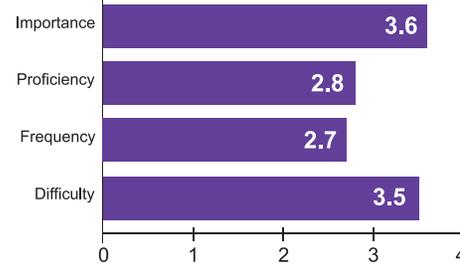
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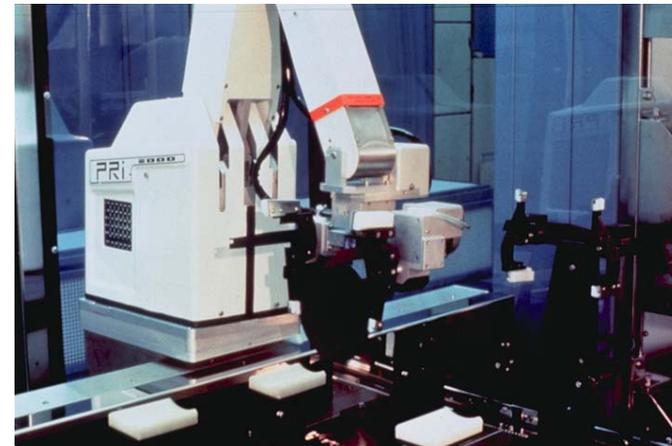
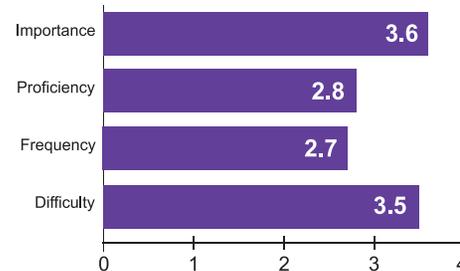


Photo courtesy of SEMATECH.

## 13 - Maintaining Automated Systems

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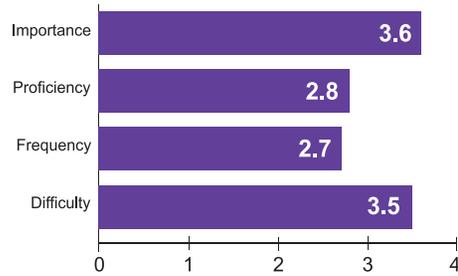
### Skill Standard Statement

- 13.5** Condition: Given an automated systems equipment training device containing robotics, end effectors fixed automations, and material transfer systems, appropriate references and minimal assistance  
Behavior: Program automated systems including robots, end effectors, fixed automations and material transfer systems  
Standard: According to referenced specifications
- 13.6** Condition: Given an automated systems training device, appropriate references and minimal assistance  
Behavior: Adjust feedback loops  
Standard: According to referenced performance and safety specifications
- 13.7** Condition: Given a scenario of robot sensing equipment and a choice of requirements  
Behavior: Select appropriate robot sensing requirements  
Standard: According to robot specifications
- 13.8** Condition: Given an automated systems equipment training device containing robotics, end effectors, fixed automations, and material transfer systems, appropriate references and minimal assistance  
Behavior: Operate automated systems including robots, end effectors, fixed automations, machine vision systems and material transfer systems  
Standard: According to referenced performance and safety precautions

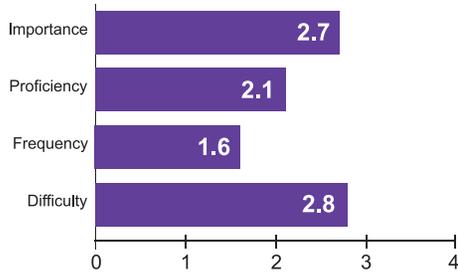
# 13 - Maintaining Automated Systems

## Ranking

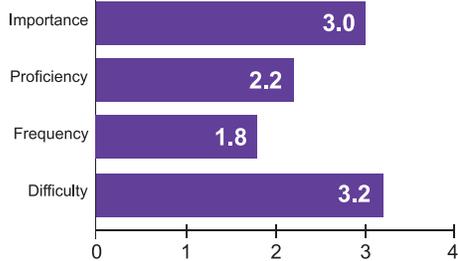
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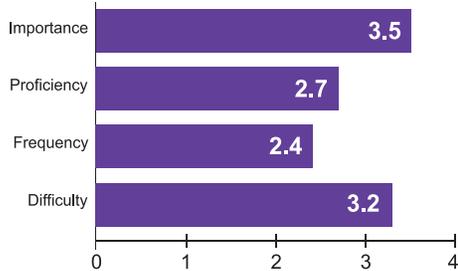
13.6



13.7



13.8



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



Photo courtesy of SCP Global Technologies.

## 13 - Maintaining Automated Systems

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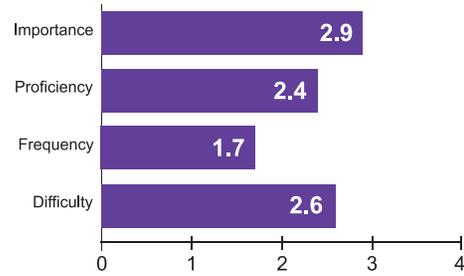
### Skill Standard Statement

- 13.9** Condition: Given an automated systems training device, appropriate references and minimal assistance  
Behavior: Perform zeroing of encoders  
Standard: According to referenced performance and safety specifications

# 13 - Maintaining Automated Systems

## Ranking

13.9



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



Photo courtesy of John Tyler Community College.

## 14 - Implementing Manufacturing Technology and Techniques

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### Skill Standard Statement

**14.1** Condition: Given a cleanroom environment, materials, protocol guidelines and a set of task-oriented scenarios

Behavior: Conform to cleanroom protocol

Standard: According to specifications

**14.2** Condition: Given appropriate instructions and minimal assistance

Behavior: Maintain chemical and gas delivery and disposal systems

Standard: According to appropriate cleanroom and process specifications

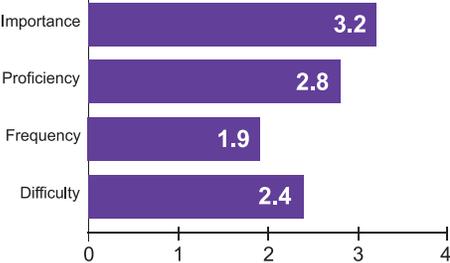
# 14 - Implementing Manufacturing Technology and Techniques

## Ranking

14.1



14.2



For the first 6 months on the job:  
**Importance** - how important is it to know or do  
**Proficiency** - how well must it be done  
**Frequency** - how frequently is the task done or the knowledge applied  
**Difficulty** - how difficult is it to learn or do



## 15 - Utilizing Computers

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### Skill Standard Statement

**15.1** Condition: Given a microcomputer system equipped with software

Behavior: Read and respond to screen commands

Standard: With no errors

**15.2** Condition: Given a computer system and data sources

Behavior: Extract data

Standard: Saving specific data to a separate file

**15.3** Condition: Given a computer system equipped with application software

Behavior: Demonstrate a working knowledge of word processing and spreadsheet functions

Standard: By entering, editing, saving and printing data

**15.4** Condition: Given a microcomputer system, software, installations manual and minimal assistance

Behavior: Install and set up software

Standard: According to specification

## Ranking

For the first 6 months on the job:

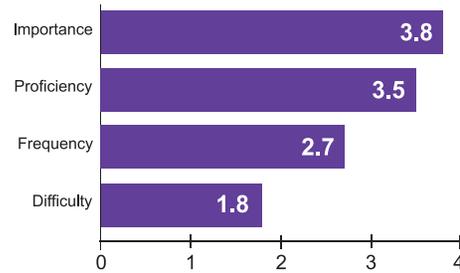
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

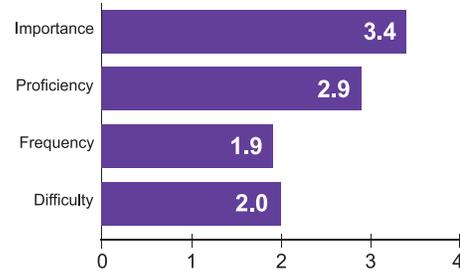
**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do

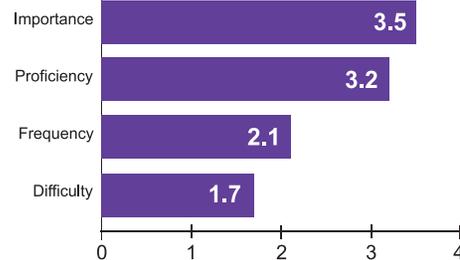
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15.4

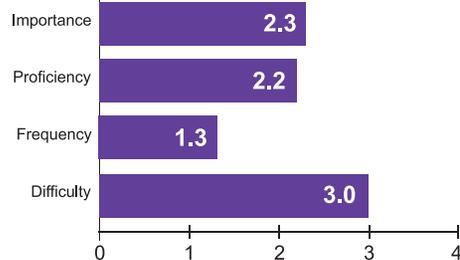


Photo courtesy of Tom Way / IBM Corp.

## 16 - Adhering to Basic Safety Practices

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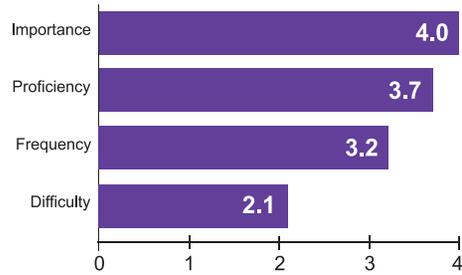
### Skill Standard Statement

- 16.1** Condition: Given actual or simulated wafer fab manufacturing equipment, manufacturing scenarios in electrical, chemical, RF, high voltage and gas environments and minimal assistance  
Behavior: Follow basic safety practices  
Standard: According to appropriate procedures
- 16.2** Condition: Given wafer fab manufacturing scenarios, OSHA standards and no assistance  
Behavior: Apply appropriate OSHA standards  
Standard: According to regulations
- 16.3** Condition: Given an equipment training device  
Behavior: Demonstrate emergency shutdown procedures  
Standard: According to guidelines
- 16.4** Condition: Without references or assistance  
Behavior: Explain the purposes of the emergency response team  
Standard: According to specifications

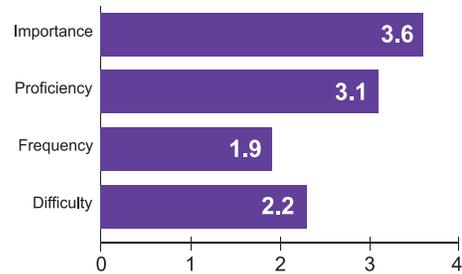
# 16 - Adhering to Basic Safety Practices

## Ranking

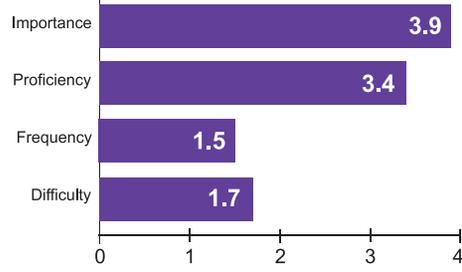
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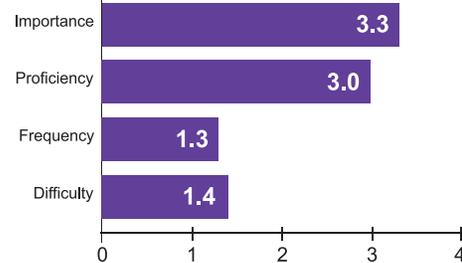
16.2



16.3



16.4



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



Photo courtesy of Texas Instruments.

## 17 - Applying Scientific Fundamentals

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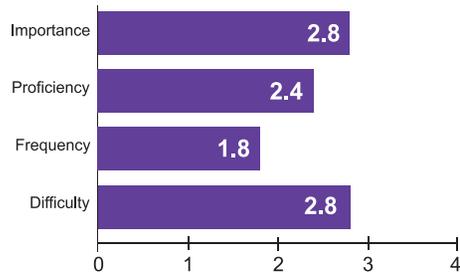
### Skill Standard Statement

- 17.1** Condition: Given a list of balanced chemical reactions and a list of descriptions of processes that may include the name of the chemical (but not the formula)  
Behavior: Demonstrate knowledge of basic chemical reactions applied to semiconductor processes  
Standard: By correctly matching the reaction to the process
- 17.2** Condition: Given a list of chemicals found in a fab, descriptions of various chemical processes conducted in the fab and MSDS's  
Behavior: Explain fundamental behavior of acids, bases and solvents  
Standard: Recommending an appropriate acid, base or solvent for use in each process (e.g., BOE, solvent for EBR)
- 17.3** Condition: Given a schematic of photolithography equipment such as a stepper  
Behavior: Apply the principles of optics  
Standard: By describing the rationale for the choice of light source, identify the region of the spectrum, illustrate how optical elements transfer the image and define the features that control the resolution of the system
- 17.4** Condition: Given a semiconductor process (etching, sputtering or CVD)  
Behavior: Apply the principles of plasma physics  
Standard: By writing a description of the chemical interactions that take place during the process

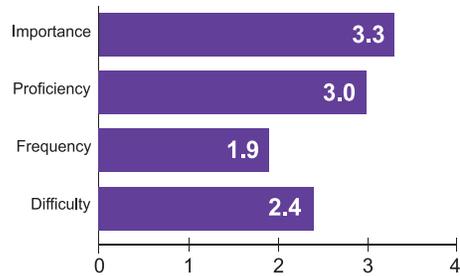
# 17 - Applying Scientific Fundamentals

## Ranking

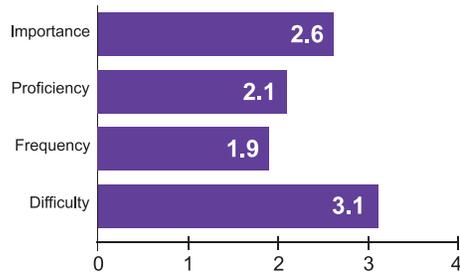
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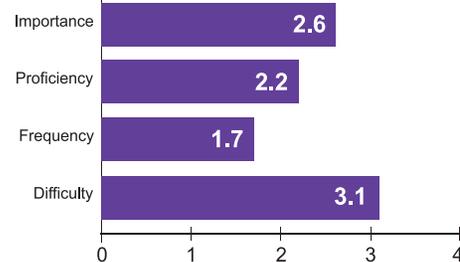
17.2



17.3



17.4



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



## 17 - Applying Scientific Fundamentals

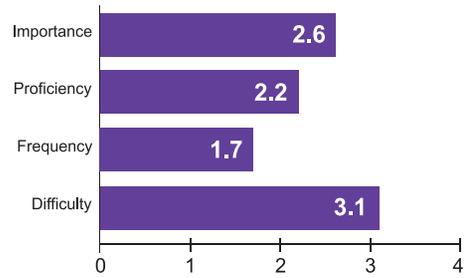
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### Skill Standard Statement

- 17.5** Condition: Given a transducer, sensor or measurement device used in semiconductor process equipment  
Behavior: Apply the principles of physics to the operation of transducers, sensors and other measurement devices  
Standard: By writing a description (including diagrams and drawings) of the operation, troubleshooting and maintenance of the device

## Ranking

17.5



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do

## 18 - Performing Mathematical Computations

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### Skill Standard Statement

- 18.1** Condition: Given a set of measurements, including scientific notation and mathematical operators  
Behavior: Calculate including units of measure  
Standard: Expressing results in English and metric units
- 18.2** Condition: Given etch rate and acid concentration table and desired material thickness  
Behavior: Perform calculations common to processing chemicals  
Standard: Devising recipe for material removal
- 18.3** Condition: Given examples  
Behavior: Perform calculations common to physics, chemistry and electronics  
Standard: Without error
- 18.4** Condition: Given matching lists of statistical methods and descriptions of statistical calculations  
Behavior: Identify fundamental statistical methods (STD, mean, median, mode, etc.)  
Standard: By matching method and description

# 18 - Performing Mathematical Computations

## Ranking

For the first 6 months on the job:

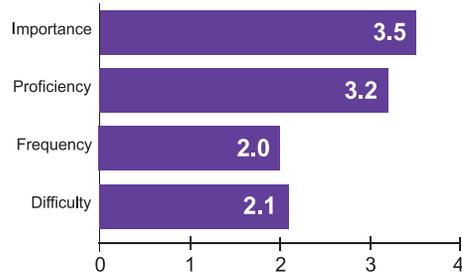
**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

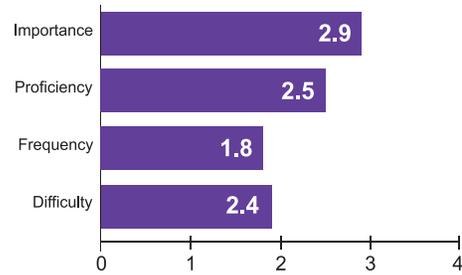
**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

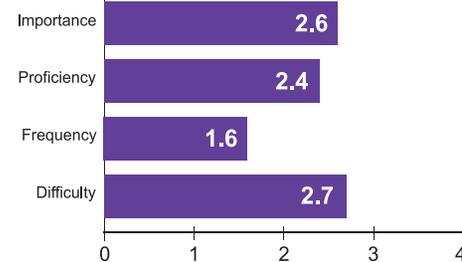
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18.2



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18.4

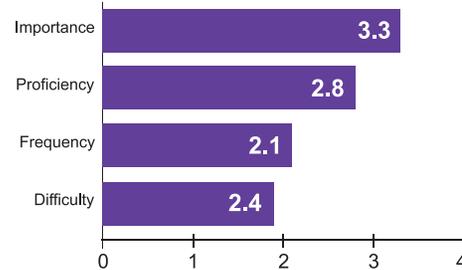


Photo courtesy of SpeedFam-IPEC.

## 18 - Performing Mathematical Computations

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### Skill Standard Statement

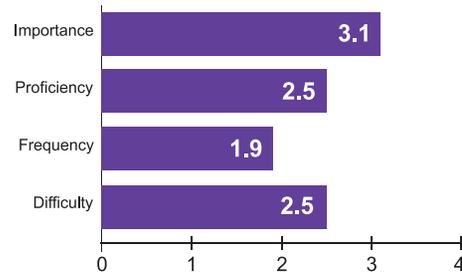
**18.5** Condition: Given examples of the 7 QC tools (Pareto, fishbone cause-analysis diagram, control chart, force-field diagram, trend chart, flow diagram and histogram)

Behavior: Explain the purpose and function of SPC and related charts/reports

Standard: By matching each data set to QC tool data type and to correct tool

## Ranking

18.5



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do

## 19 - Recognizing Workplace Fundamental Principles

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### Skill Standard Statement

**19.1** Condition: Without references

Behavior: Describe importance of value added and non-value added processes

Standard: Without error

**19.2** Condition: Given an employee benefits packet

Behavior: Describe the cost and value of employee benefits

Standard: According to current cost data and text referenced in the packet

**19.3** Condition: Given case studies and assigned learning materials

Behavior: Describe the value of ethical behavior to the individual and the employer in each case study

Standard: Based on assigned learning material

**19.4** Condition: Given a list of business practices

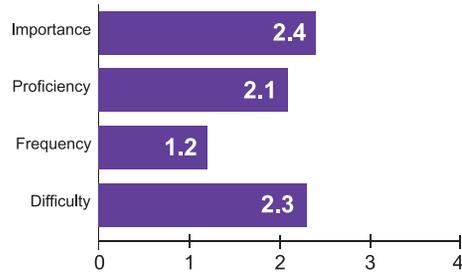
Behavior: Recognize ethical and non-ethical business practices

Standard: By categorizing ethical and non-ethical behaviors appropriately based on assigned learning material

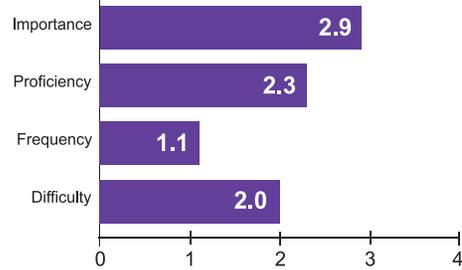
# 19 - Recognizing Workplace Fundamental Principles

## Ranking

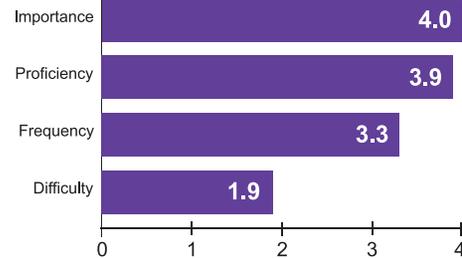
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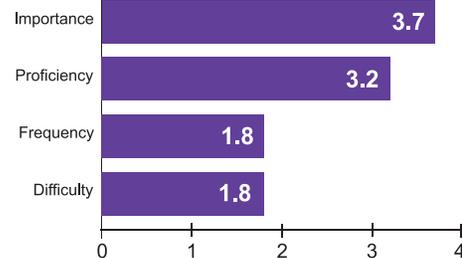
19.2



19.3



19.4



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



Photo courtesy of SEMATECH.

## 19 - Recognizing Workplace Fundamental Principles

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### Skill Standard Statement

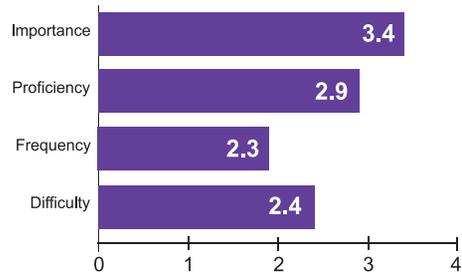
**19.5** Condition: Given a model of a goal containing the required elements (quantity, quality and time)

Behavior: Establish a goal (personal or occupation related)

Standard: By writing a goal that exhibits all required elements represented in the model

## Ranking

19.5



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do

## 20 - Using Information Skills

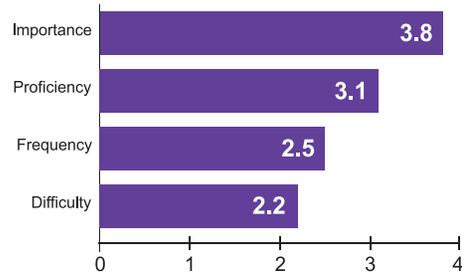
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### Skill Standard Statement

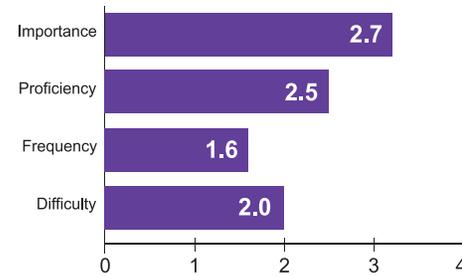
- 20.1** Condition: Given a scenario with a series of steps in a procedure (to include gathering malfunction information, recording data and communicating equipment information for shift pass down) and an equipment training device  
Behavior: Read and interpret technical materials  
Standard: By completing the procedure according to specification
- 20.2** Condition: Given an equipment training device with an existing set of instructions and a new step to be added (e.g., a field service bulletin)  
Behavior: Maintain documentation  
Standard: By correctly placing the new instruction step
- 20.3** Condition: Given an equipment training device and task completion specification  
Behavior: Provide instruction  
Standard: Enabling a peer to successfully complete the task
- 20.4** Condition: Given a project outline including several tasks, stated prerequisites and appropriate instructions  
Behavior: Schedule tasks  
Standard: In correct sequence

### Ranking

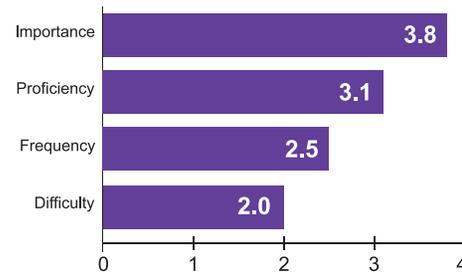
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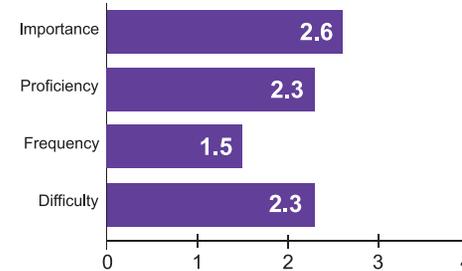
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20.3



20.4



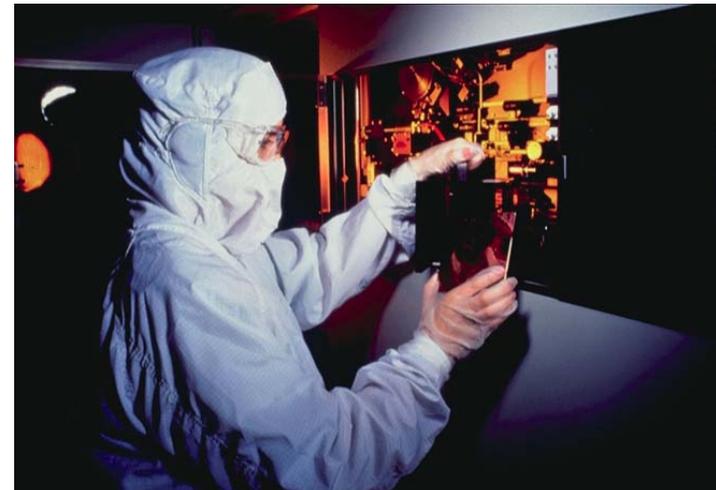
For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do



## 20 - Using Information Skills

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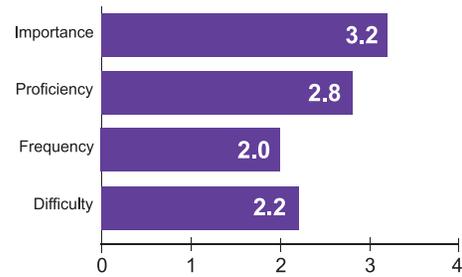
### Skill Standard Statement

**20.5** Condition: Given reports of machine performance parameters and instructions

Behavior: Organize information

Standard: Compiling a data table

20.5



### Ranking

For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do

## 21 - Employing Interpersonal Skills

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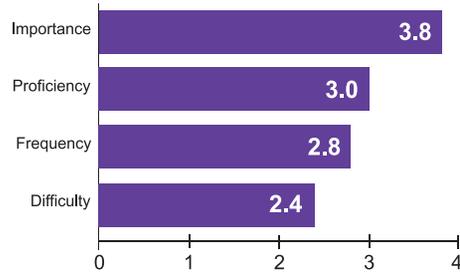
### Skill Standard Statement

- 21.1** Condition: Given a typical work site scenario and a partner  
Behavior: Demonstrate productive interpersonal relationships  
Standard: By role playing appropriate behavior including accurate assessment of client/customer needs, conflict resolutions and leadership skills based on assigned learning material
- 21.2** Condition: Given specs for a complex, team-oriented project (e.g., an automated material transfer system), appropriate equipment and tools, a list of team members and minimal assistance  
Behavior: Exhibit teamwork skills  
Standard: By demonstrating appropriate teamwork skills including respect for diversity, acceptance of constructive feedback, contributions to brainstorming and participating in team self-direction in setting, programming and troubleshooting the system according to specifications
- 21.3** Condition: Given a scenario of significantly changing work situations  
Behavior: Contribute to change  
Standard: By describing constructive actions employees could take
- 21.4** Condition: Given a list of common company policies and procedures and a scenario depicting conflicts between policy and common practice  
Behavior: Follow operational procedures  
Standard: By role playing appropriate actions and explaining importance of company policies and procedures

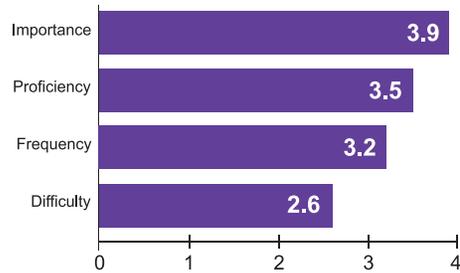
## 21 - Employing Interpersonal Skills

### Ranking

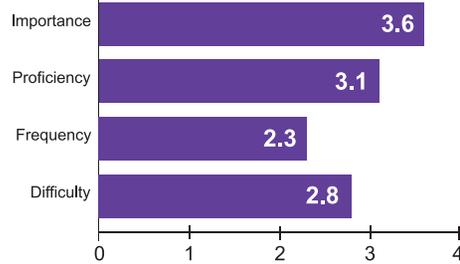
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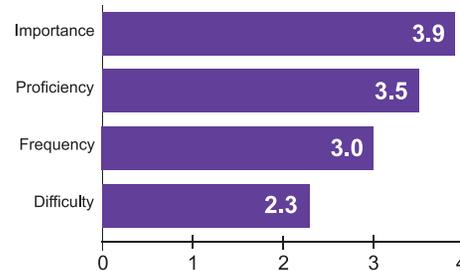
21.2



21.3



21.4



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do



## 21 - Employing Interpersonal Skills

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### Skill Standard Statement

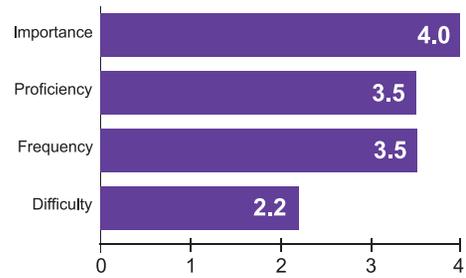
**21.5** Condition: Given a group generated DO/DON'T List of responsible behavior or equivalent

Behavior: Exhibit responsibility

Standard: By complying with the DO/DON'T List

### Ranking

21.5



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or  
the knowledge applied

**Difficulty** - how difficult is it to learn or do

## 22 - Displaying Appropriate Personal Qualities

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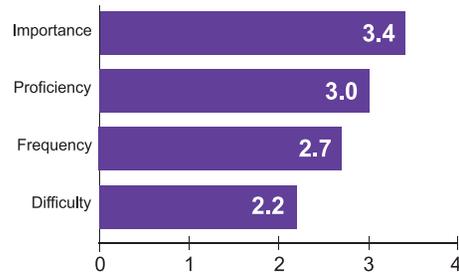
### Skill Standard Statement

- 22.1** Condition: Given scenarios in which one's self-esteem is challenged  
Behavior: Demonstrate appropriate self-esteem  
Standard: By selecting the appropriate responses
- 22.2** Condition: Given policy, a set of scenarios concerning harassment, discrimination, etc.  
Behavior: Demonstrate appropriate social skills  
Standard: By complying with policies
- 22.3** Condition: Given a scenario in which you have a challenging amount of work to accomplish in a minimal amount of time  
Behavior: Display self-management skills  
Standard: By describing strategies to accomplish all assigned work

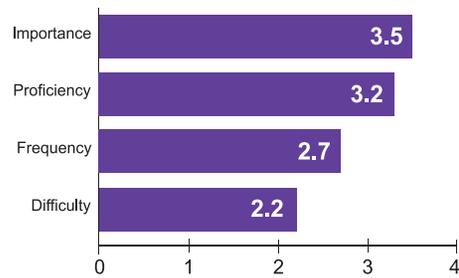
## 22 - Displaying Appropriate Personal Qualities

### Ranking

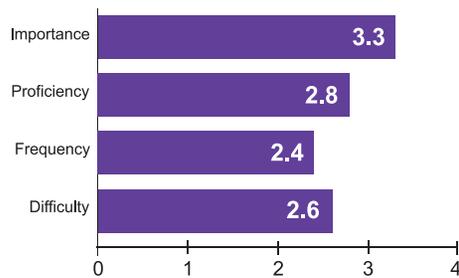
22.1



22.2



22.3



For the first 6 months on the job:

**Importance** - how important is it to know or do

**Proficiency** - how well must it be done

**Frequency** - how frequently is the task done or the knowledge applied

**Difficulty** - how difficult is it to learn or do



## Appendix A - Performance Criteria Ranking

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### Ranking

The PCAL (Performance Criteria Analysis List) process uses a ranking scale based upon four factors. For every performance criteria statement (PCS) in the list, a score was assigned as follows for each factor:

#### **IMPORTANCE** (How important is it for entry level employees to know or do the PCS?)

- 4 = Highest Much higher priority than other PCSs on the list. CRUCIAL and highest priority. Inadequate knowledge or performance of PCS would adversely impact quality or safety of products/services.
- 3 = High Somewhat higher priority than other PCSs on the list. Inadequate knowledge or performance of PCS might adversely impact quality or safety of products/services to some degree.
- 2 = Low Somewhat lower priority than other PCSs on the list. Inadequate performance of PCS may not directly impact quality or safety of products/services.
- 1 = Lowest Much lower priority than other PCSs on the list. Inadequate performance of PCS would not have a direct impact on quality or safety of products/services, but must be performed.

#### **PROFICIENCY** (How good is good enough for entry level employees to know or do the PCS?)

- 4 = Highest Can recall and apply complex facts and principles and resolve problems. Can evaluate conditions and make proper decisions using complex facts and principles. Can do all elements of PCS quickly and accurately with no supervision.
- 3 = High Can recall and apply many facts and principles to different situations. Can analyze facts and principles and draw some appropriate conclusions. Can do all elements of PCS. Only needs spot checks of work.
- 2 = Low Can recall some facts and principles. Can state general principles about the subject. Can do many elements of the PCS but requires help on the hardest parts.
- 1 = Lowest Can recognize only simple facts and terms. Can do only simple parts of PCS and must be closely supervised.

**FREQUENCY** (How frequently are entry level employees expected to know or do the PCS?)

- 4 = Highest Spends much more time doing this than most other PCSs on the list.
- 3 = High Spends a little more time doing this than other PCSs on the list.
- 2 = Low Spends somewhat less time doing this than other PCSs on the list.
- 1 = Lowest Spends much less time doing this than other PCSs on the list.

**DIFFICULTY** (How difficult is it for entry level employees to know or do the PCS?)

- 4 = Highest Much more difficult to learn and perform than other PCSs on list.
- 3 = High Somewhat more difficult to learn and perform than other PCSs on list.
- 2 = Low Somewhat easier to learn and perform than other PCSs on list.
- 1 = Lowest Much easier to learn and perform than other PCSs on the list.

A sample shown below illustrates the rating scale.

<u>Skill</u>	<u>Imp</u>	<u>Pro</u>	<u>Fre</u>	<u>Dif</u>
Identify and communicate trends of machine performance	3.5	2.5	2.7	3.2

The values are based on a scale of 0-4, with 4 being the highest rank. The numbers shown are an average of all respondents (41 possible). Similar data exist for the entire list of skills.

## Appendix A - Performance Criteria Ranking

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### Emphasis Rating (ER)

The emphasis rating shown below, combines the importance, proficiency, frequency and difficulty rankings to give a weighted, overall rating. This was used to prioritize and determine which skills were eventually considered most important to be included in the final list.

$$ER = \frac{1}{8} \left[ \frac{\left( \frac{\# \text{ of responses}}{41} \right)}{.25} + (\text{Imp} \times 3) + \text{Pro} + \text{Fre} + (\text{Dif} \times 2) \right]$$

The first term in brackets weights the number of responses compared to the 41 total respondents. Not all respondents replied to every skill in the list if their expertise was outside of the area for example. Thus a skill that is performed by all gives a higher ER.

Both Importance and Difficulty are weighted given multiplying factors of three and two respectively to reflect their emphasis. The term 1/8 normalizes the maximum ER value to 4.0. In the skill example above, there were 41 responses to give an ER as shown below:

$$\begin{aligned} ER &= \frac{1}{8} \left[ \frac{\left( \frac{41}{41} \right)}{.25} + (3.5 \times 3) + 2.5 + 2.7 + (3.2 \times 2) \right] \\ &= 3.3 \end{aligned}$$

In the process of creating the skill standards, those skills with ER's of less than 2.0 were not considered.



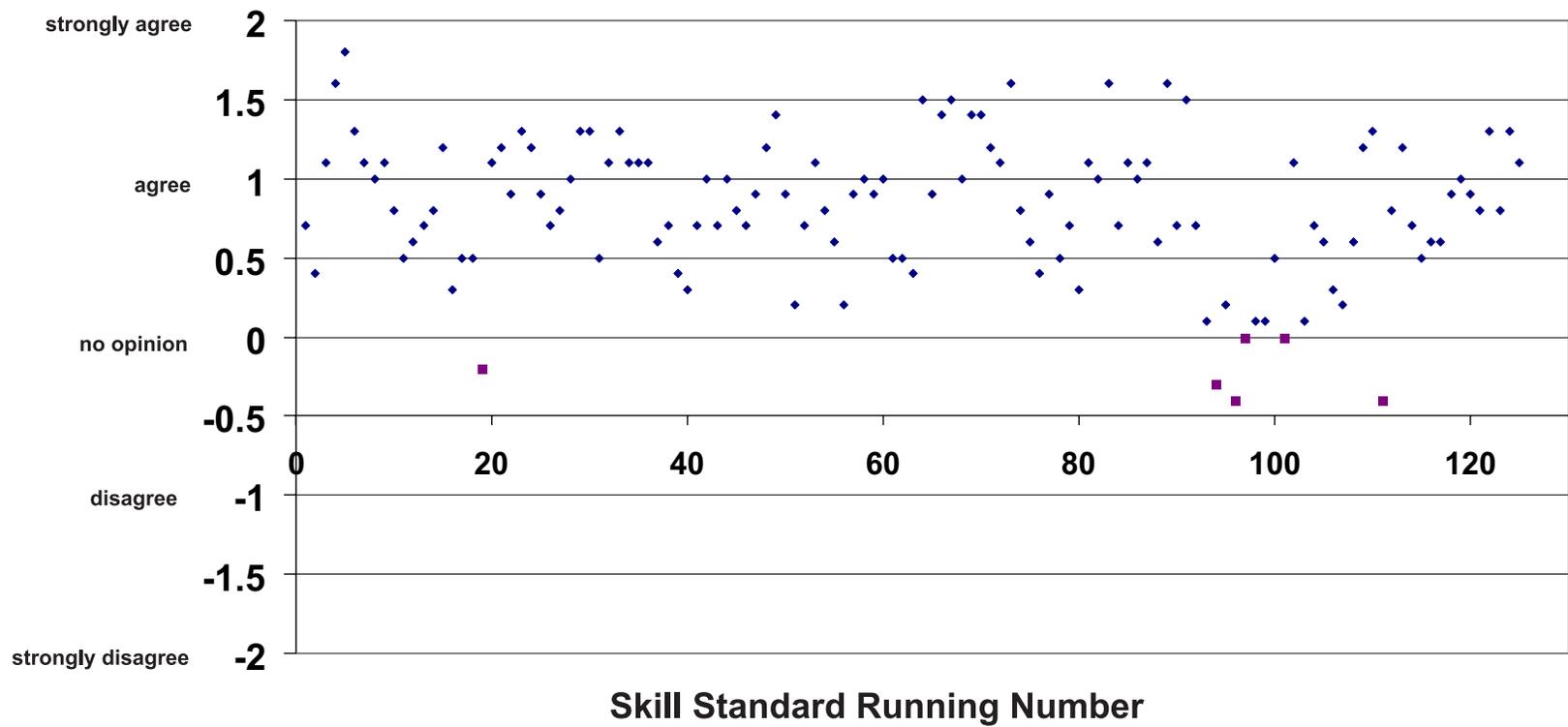
## Appendix B - Validation Data

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### Validation Data

The skill standards as stated were reviewed for agreement by industry subject matter experts. Using a Likert Scale (-2 = strongly disagree, -1 = disagree, 0 = no opinion, +1 = agree, +2 = strongly agree). The average rating for all the statements is shown on the graph at right. The skill standard statements (six in total) that had a rating  $\leq 0$  were not included in the final list.

## Validation Ratings



## Appendix C - Glossary and Acronyms

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### According to Specification

A defined specification which will vary depending on the learning and training environment. May be manufacturers' specifications or specifications identified in learning materials.

### BOE

Buffered Oxide Etch

### Control Chart

Used in Statistical Process Control; contains upper and lower control limits, mean, a series of data points and description of parameter being tracked.

### CVD

Chemical Vapor Deposition

### DI

De-Ionized

### EBR

Edge Bead Removal

### Equipment Training Device

Equipment consisting of sufficient components and devices (real or simulated) to enable the learner to demonstrate the skill or knowledge required.

### ESD

Electro-Static Discharge

### Flow Chart

A diagram illustrating a process or procedure which often contains inputs, action steps, decision points and outputs.

### Maintenance Record Form

A form (soft copy or hard copy) for recording actions, readings and comments used to document maintenance tasks.

### MSDS

Material Safety Data Sheet

### OSHA

U.S. government agency “Occupational Safety and Health Administration.” Proven Techniques  
Techniques that have become accepted standards in the industry and classroom learning environments.

### QC

Quality Control

### RF

Radio Frequency

### Scenario

A plausible situation designed to enable proof of compliance with a standard.

### SPC

Statistical Process Control

## **Appendix D - About the Sponsors**

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### **Maricopa Advanced Technology Education Center (MATEC)**

Established in 1996, the Maricopa Advanced Technology Education Center (MATEC) is a National Science Foundation (NSF) funded National Center of Excellence. MATEC is intended to be a permanent center for education and workforce development in the semiconductor industry. MATEC provides the key elements that lead to lifelong learning and success for participants who plan to enter and work in the semiconductor industry.

### **Technician Performance Improvement Council (TPIC)**

The TPIC, formerly known as the Technician Training Council, acts as a catalyst to influence the application of effective learning models that support strategic development of semiconductor process and equipment technician training. Council members include technician training professionals from SEMATECH and SEMI/SEMATECH member companies. Much of the council's work is accomplished through task forces which take on projects of relevance to the industry as a whole. Task force results are presented to the general membership and if appropriate are published as technical documents for dissemination.